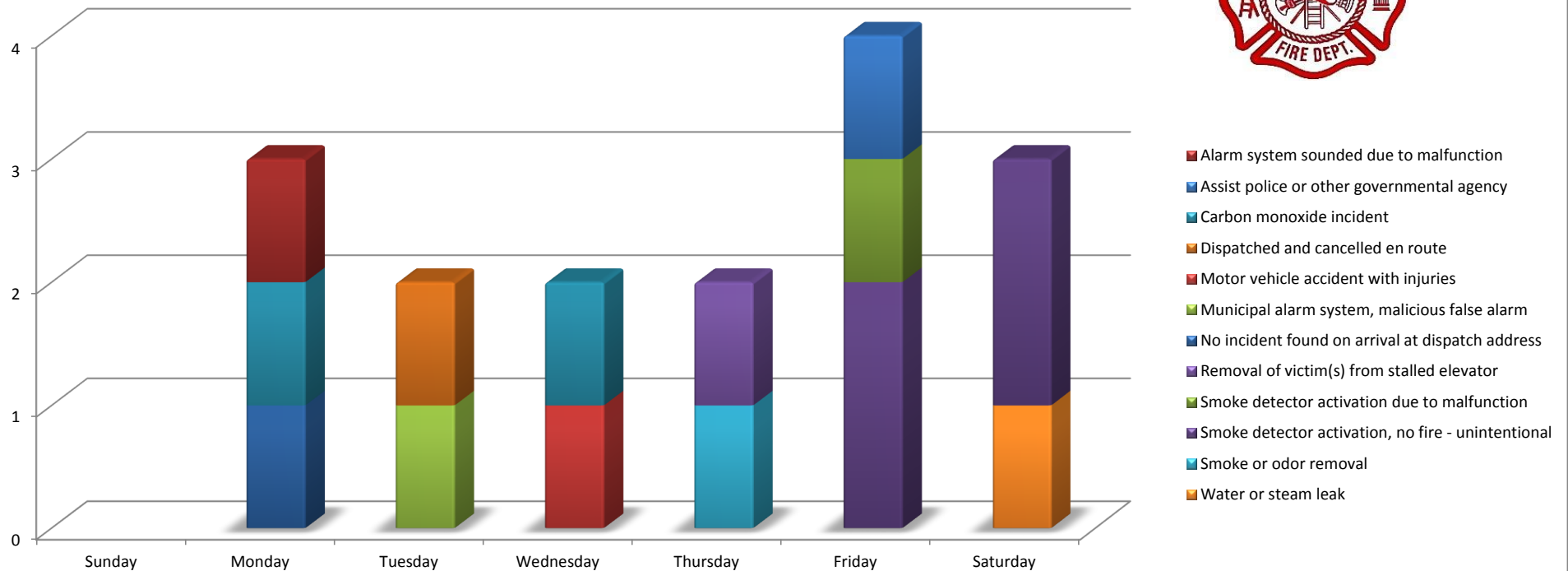
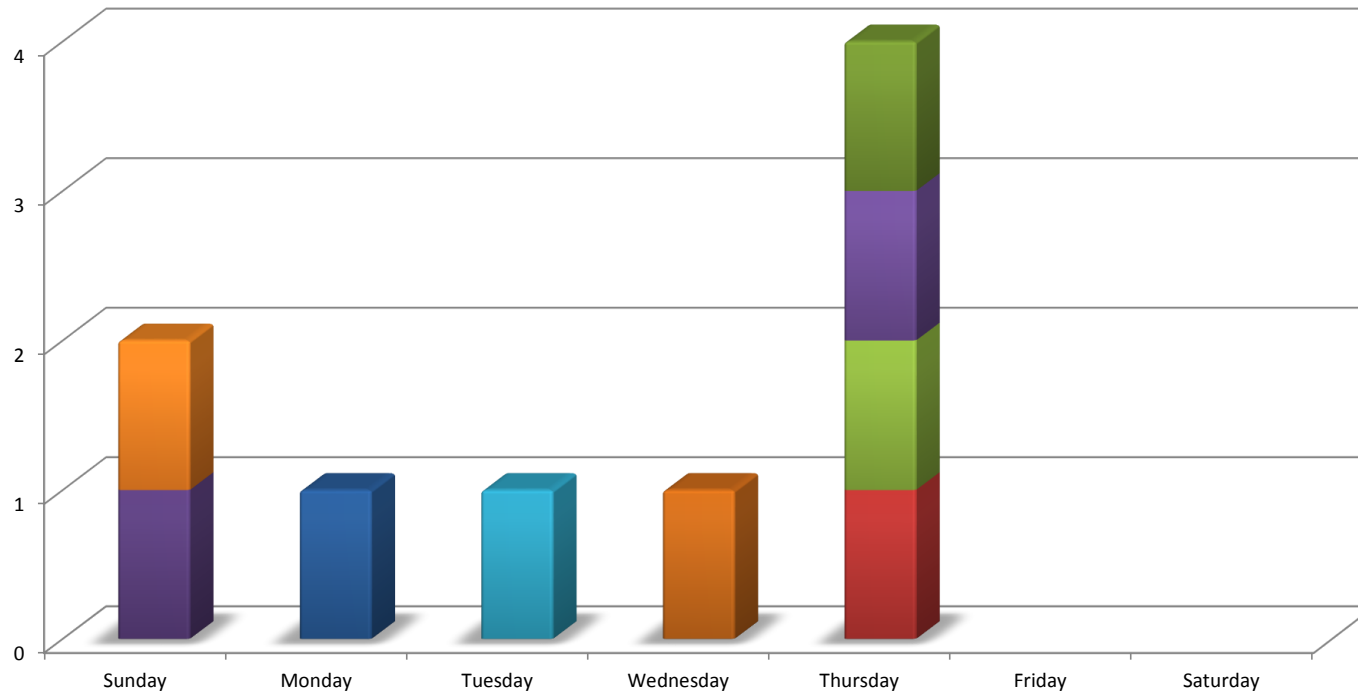


All Incidents by Day of Week For Week of December 1-7, 2013



Primary Type of Situation	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Total
Alarm system sounded due to malfunction		1						1
Assist police or other governmental agency						1		1
Carbon monoxide incident		1		1				2
Dispatched and cancelled en route			1					1
Motor vehicle accident with injuries				1				1
Municipal alarm system, malicious false alarm			1					1
No incident found on arrival at dispatch address		1						1
Removal of victim(s) from stalled elevator					1			1
Smoke detector activation due to malfunction						1		1
Smoke detector activation, no fire - unintentional						2	2	4
Smoke or odor removal					1			1
Water or steam leak							1	1
Totals	0	3	2	2	2	4	3	16

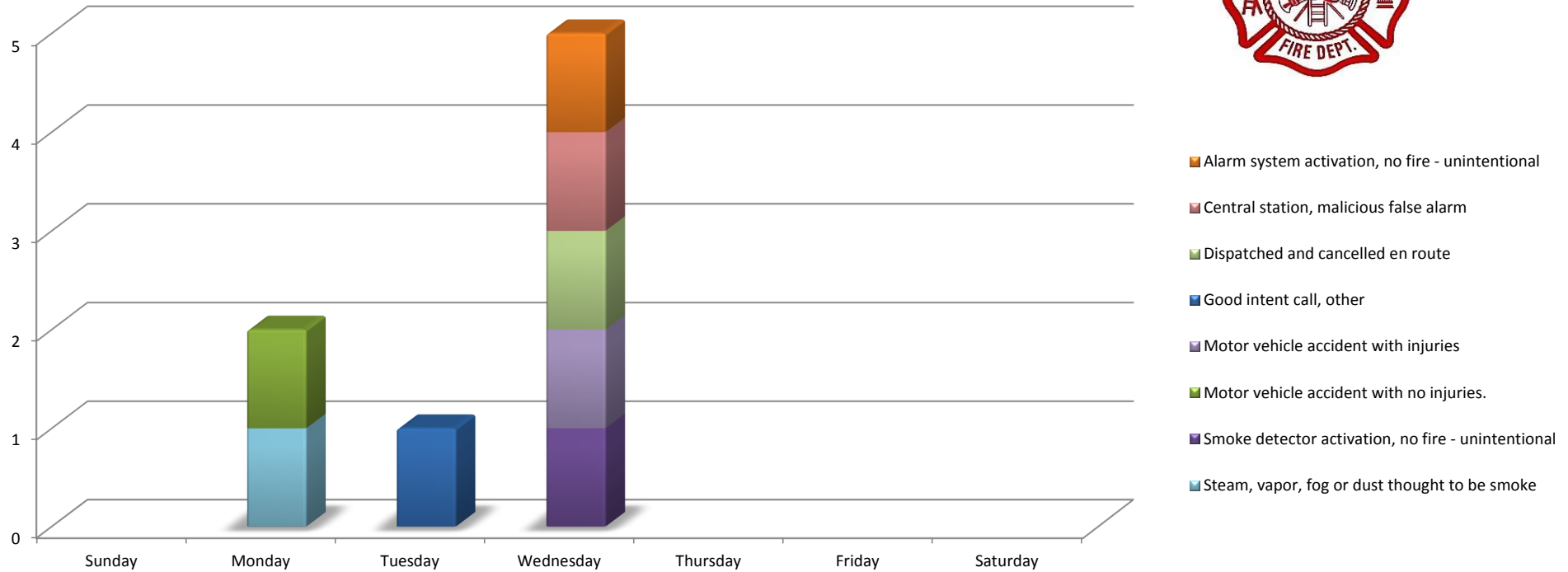
All Incidents by Day of Week For Week of December 8-14, 2013



- Alarm system activation, no fire - unintentional
- Carbon monoxide detector activation, no CO
- Dispatched and cancelled en route
- Gas leak (natural gas or LPG)
- Good intent call, other
- Passenger vehicle fire
- Police matter
- Smoke detector activation, no fire - unintentional
- Sprinkler activation due to malfunction

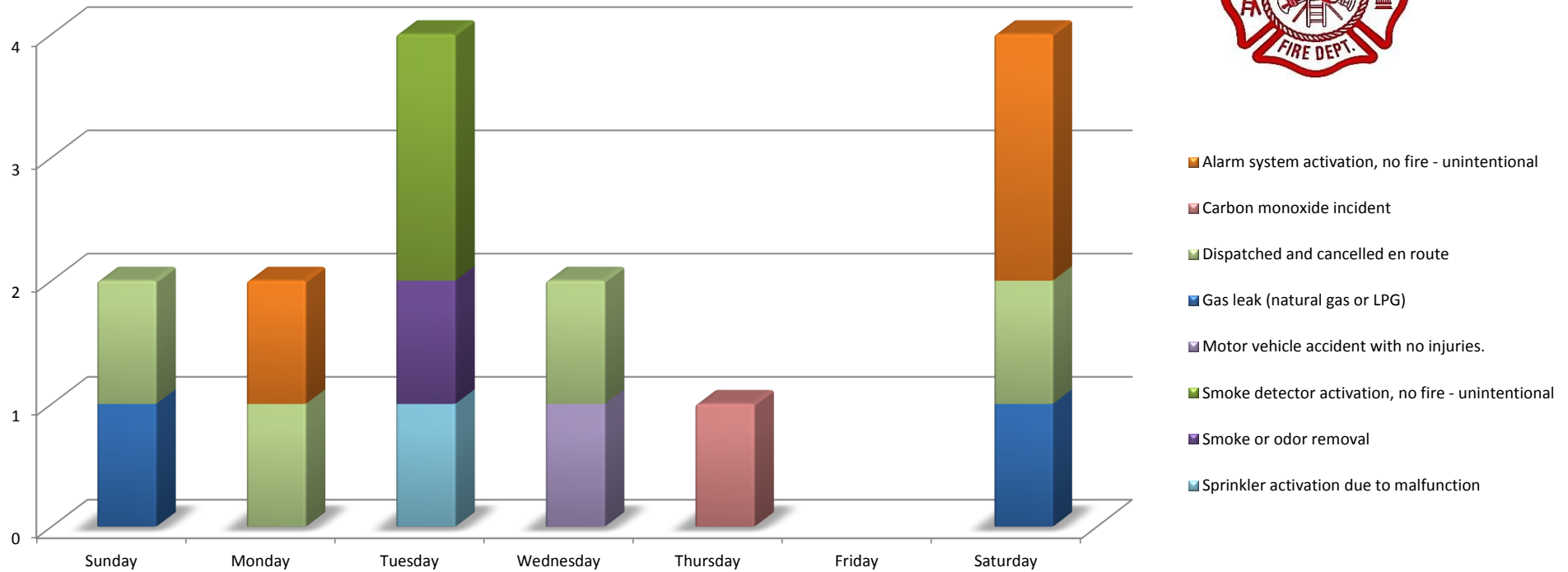
Primary Type of Situation	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Total
Alarm system activation, no fire - unintentional	1							1
Carbon monoxide detector activation, no CO			1					1
Dispatched and cancelled en route	1							1
Gas leak (natural gas or LPG)					1			1
Good intent call, other					1			1
Passenger vehicle fire		1						1
Police matter					1			1
Smoke detector activation, no fire - unintentional					1			1
Sprinkler activation due to malfunction				1				1
Totals	2	1	1	1	4	0	0	9

All Incidents by Day of Week For Week of December 15-21, 2013



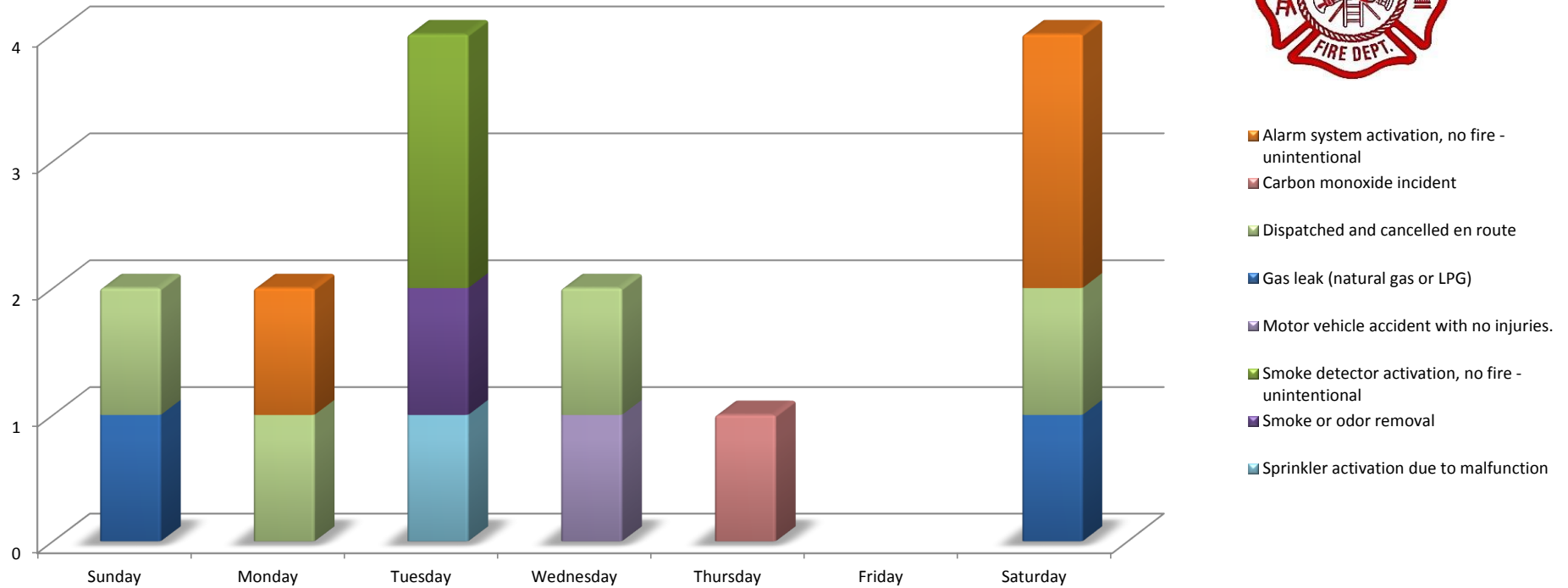
Primary Type of Situation	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Total
Alarm system activation, no fire - unintentional				1				1
Central station, malicious false alarm				1				1
Dispatched and cancelled en route				1				1
Good intent call, other			1					1
Motor vehicle accident with injuries				1				1
Motor vehicle accident with no injuries.		1						1
Smoke detector activation, no fire - unintentional				1				1
Steam, vapor, fog or dust thought to be smoke		1						1
Totals	0	2	1	5	0	0	0	8

All Incidents by Day of Week For Week of December 22-28, 2013



Primary Type of Situation	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Total
Alarm system activation, no fire - unintentional		1					2	3
Carbon monoxide incident					1			1
Dispatched and cancelled en route	1	1		1			1	4
Gas leak (natural gas or LPG)	1						1	2
Motor vehicle accident with no injuries.				1				1
Smoke detector activation, no fire - unintentional			2					2
Smoke or odor removal			1					1
Sprinkler activation due to malfunction			1					1
Totals	2	2	4	2	1	0	4	15

All Incidents by Day of Week For Week of December 29, 2013 - January 4, 2014



Primary Type of Situation	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Total
Alarm system activation, no fire - unintentional		1					2	3
Carbon monoxide incident					1			1
Dispatched and cancelled en route	1	1		1			1	4
Gas leak (natural gas or LPG)	1						1	2
Motor vehicle accident with no injuries.				1				1
Smoke detector activation, no fire - unintentional			2					2
Smoke or odor removal			1					1
Sprinkler activation due to malfunction			1					1
Totals	2	2	4	2	1	0	4	15